

## **MEMORANDUM**

**TO:** All Physicians, Public Health Department Staff, Regional Health Authority Executive Teams  
**FROM:** Provincial Public Health and Microbiology Laboratory Services (PHML), Eastern Health  
**DATE:** **September 12, 2017**  
**RE:** **Public Health Microbiology Laboratory Manager On-Call Discontinuation.**

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Dear Colleagues and Stakeholders,

Effective September 30, 2017 the Public Health Microbiology Laboratory (PHML) will be discontinuing our Manager On-Call service via pager number 553-3754.

Two services remain in effect to help you with any after-hours concerns:

1. Microbiologist On-Call (MOC): this will assist you with time sensitive medical microbiology questions.
2. Lab Medicine Manager On-Call: this service will place you in touch with a manager from one of the laboratory disciplines in Eastern Health. This is most generally used for major issues like flooding or other emergencies.

**MOC and Lab Medicine Manager on Call services can be reached 24/7/365 via the EH hospital switch board at (709) 777-6300.**

Please direct any questions or concerns to Dr. Jessica Kafka, Laboratory Operations Manager (709-777-2182) or Dr. George Zahariadis, Director and Chief, Public Health and Microbiology Laboratory Services (709-777-7233).

Sincerely,

Jessica Kafka, PhD  
PHML Laboratory Operations Manager

George Zahariadis, MD, FRCPC  
Director and Chief, Public Health and Microbiology Laboratory Services

**For additional information, check [www.publichealthlab.ca](http://www.publichealthlab.ca) or contact the PHML at 777-6583.**

Date: September 12, 2017